

Cut off Day for anyone with 2 months past due/previous balance will be on the 1st Wednesday of each month.

*Please pay before 4:00 p.m. on the day before. **YOUR BILL WITH PAST DUE AMOUNT IS YOUR NOTIFICATION! WE DO NOT SEND ADDITIONAL CUT-OFF LETTERS.***

It is your responsibility to pay each month.

If you receive a bill with PAST DUE, please pay all past due sums immediately or call the office to make payment arrangements.

If you have not paid or made arrangements before the cut-off day, you will be charged a fee and a work order will be issued to disconnect your service. After a Work Order is issued service will only be reconnected or left on if all past due and reconnect/ cut-off issue fees are paid.

If service is disconnected, or locked it will not be reconnected until the next business day, unless you pay an additional same day or after hours reconnect fee.